



Call Center Collections Specialist

At Cox, we connect people to the things they love. Now we'd like to connect you to a career opportunity you'll love. Cox Communications call center is **looking for customer focused individuals** to join our team and be the voice of our brand to Serve, Solve and Sell.

A Collections Specialist is a pivotal role in the continued stability and growth of our organization that:

- Serves as a front-line representative for the Cox brand.
- Promotes customer retention and reduces bad debt through collection from active and former customer accounts across all residential lines.
- Ensures all delinquent accounts within assigned areas are collected and resolved in accordance with system policy.
- Lives the Cox Values by demonstrating an approach towards people and work that is consistent with the overall values of the company

Learn More at jobs.cox.com

Apply online with job number: 170918

The Perks!

- Free Internet and other Cox discounted services
- Medical, dental, and vision benefits starting on your first day!
- Casual, yet energetic and engaging work environment
- Retirement benefits including 401(K) matching
- Up to 22 days of Paid Time Off during first year, plus 7 Paid Holidays
- Tuition assistance
- Commitment to our communities including volunteer opportunities
- Career advancement opportunities across the Cox family of companies

Cox is an Equal Opportunity Female/Minority/Disabled/Veteran Employer.

Opportunity
Growth
Benefits
Community

At Cox, you don't just have a job, but the opportunity to grow and advance across many dynamic industries